

HAPPINESS GUARANTEE

If you are experiencing any difficulties with your new glasses, please let us know! We are here to work with you to achieve the best possible vision with the most comfortable fit. We normally ask that you try your new glasses for two weeks. The greater the change from your old prescription to your new prescription, the more time it is likely to take for you to make a successful adjustment to your new glasses. Patients who have had their old glasses for a number of years also usually take longer to adjust to a new pair. After two weeks of wearing your new glasses, it is very important that you tell us of any problems you are experiencing. The doctor may need to recheck the prescription; if so, this will be done at no charge to you so long as the recheck occurs within sixty (60) days of the prescription date. If your lenses have to be remade due to a change in prescription, we will cover the cost of new lenses for up to sixty (60) days from the date the lenses were originally dispensed.

BREAKAGE DUE TO REPAIRS OR ADJUSTMENTS

We are happy to make adjustments and repairs on any lenses and frames. However, we cannot be responsible for lenses or frames which were **NOT** purchased at North Ridgeville Eye Care. If your lenses and frames were purchased here, we will cover any breakage due to OUR repairing or adjusting for up to 1 YEAR from the day they were originally dispensed.